

## **Kathleen Burkinshaw**

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### **Experience**

2009 – Present

#### **Author/Speaker**

- Author of *The Last Cherry Blossom* (published 2016)
- United Nations (NYC) 2019
- NHK JAPAN (2020)
- Hiroshima Nagasaki 75 #StillHere event (8/6/20 virtual event)
- Japanese American National Museum (8/15/20 virtual event)
- Hiroshima Peace Memorial Museum (2/13/21 virtual event)
- Middle/High Schools worldwide

2008- 2013

#### **Volunteer at Lake Norman Free Clinic (2 hours/week)**

- Huntersville, NC
- Maintain patient medical charts

2003-2004

#### **President/Consultant at HealthCare Assist**

- Burrillville, RI
- Negotiated private pay patient fee schedules with health care providers including physician groups and hospitals
- Saved private pay patients over \$90,000 on health care bills from billed charges
- Negotiated resolution of claim issues with Insurance companies on behalf of mental health providers.

2000-2001

#### **Provider Relations Manager/Acting Director at United HealthCare**

- Warwick, RI
- Managed 45 members of provider relations department in two offices in Massachusetts and Rhode Island
- Negotiated contracts and serviced contracts on behalf of United HealthCare with provider groups.

1997-2000

**Executive Director of Health Care Services at Volonte Care Inc.**

- Foxboro, MA
- Developed, negotiated, and maintained contracts with state Home Care Corporations, VNA, and private home health agencies.
- Researched certification and finance information for assisted living facility development
- Filed application with Executive office of Elder Affairs and obtained Group Adult Foster Care provider status for affordable assisted living
- Initially involved with day to day operations such as rewriting Residency Agreement, Policy Manual, and customer relations with the residents

1992-1997

**Director/Managed Care at Milton Hospital**

- Milton, MA
- Obtained and negotiated managed care contracts
- Developed and coordinated a physician relations program
- Educated physicians and staff with orientation meetings.
- Coordinated the establishment of the Physician Hospital Organization(PHO)
- Managed day to day operations of PHO
- Directed and coordinated establishment of private medical practices for newly recruited physicians
- Organized Managed Care task force at hospital
- Established and ran Managed Care Director Forum for state of Massachusetts
- Participant in Hospital's Critical Care Pathway committee and Strategic Planning Committee

1990-1992

**Provider Relations Coordinator at Tufts Associated Health Plans**

- Waltham, MA
- Oriented new physicians and office staff and acted as liaison between providers and Tufts
- Actively involved in the management team that established the contract criteria between Mass General Hospital and Tufts.
- Actively involved in the management team that established the contract criteria between South Shore Hospital and Tufts.

**Education**

Graduated May 1990

**Stonehill College in North Easton, MA**

- B.S. Health Care Administration/Minor Early Childhood Education

